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#### ABSTRACT

The manual contains sections on: (1) Philosophy and Rationale, (2) The Network Relationship, (3) Verification, (4) Fransmission Schedules, (5) Nebraska Union Catalog, (6) Denver Bibliographical Center for Research, (7) Technical Operating
Procedures, (8) TWX Operation Including Instructions for Formats, (9) Sample Regional Library Request to NPLC, (10) Sample Regional Library Request to NPLC - Annotated, (11) Sample NPLC Answer to Regional Library, (12) List of Libraries Included in the Nebraska Union Catalog, (13) Interlibrary Loans, (14) Abbreviations, (15) The Model Code Adopted for NLA, (16) Appendix I (For Biomedical Requests), (17) Appendix II (Library Index to the Networks) and (18) Appendix III (Sample - Interlibrary Loan Control Forms). (MM)



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NEBRASKA LIBRARY TELECOMMUNICATIONS NETWORK

MANUAL

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#### PLILOSOFTY ID ATIONAL

Public Libraries serve as informational, educational, and recreational centers for their local communities and for the state as a whole. Through its participation in the development of six multi-regional library networks the timiest public library can serve as an important part of its region by becoming an outlet for its patrons through which they connect with state, regional and national information networks. Primary and secondary school libraries and academic libraries contact their local public or TWK installation library for supplementary materials and entry into the teletype system for items not locally available.

Two conditions rather forced the decision to decentralize lending procedures from the Nebraska Public Library Commission into the local service outlets. An acute lack of space at the State Capitol Building has forced a thorough weeding of adult fiction and children's collections which, it was decided, could best be supplied on the local level. Multiple copies in good condition were distributed out to the regions. Even further weeding is anticipated in the future. Patrons dealing directly with the Commission then found to their dismay, that we didn't have many of the items they were requesting any longer and they were being directed to initiate their requests all over again at some public library near them to which an interlibrary loan might be made. Interlibrary loans, in terms of their contracts, have to be made as transactions from one library to another and are never made directly to individuals. These conditions smaller popular collections at the Commission, and the necessity to have interlibrary loans sent to a public library outlet (not to mention that boxes of books do not a library make, nor is it possible to give good personal or fast library service at a distance of 400 miles from patron to librarian) - have brought about this system of telecommunication in Nebraska.

The next decade should see the development of the six multi-regional library networks, whose chief purpose will be to give service to member regional and local libraries through union listings, centralized processing, coordination of all types of libraries, cooperation with other agencies and service to all segments of the population. As local public libraries are strengthened and regional systems are more fully developed, and as the statewide system is completed, only then can user needs be met. The Commission will provide fewer direct services; ir tead, its chief role will be as an information and reference library. The state agency will coordinate programs and planning, budget and management, and legislative activities. New services will emphasize research and development, professional advice and planning, and coordination.

Modern technology has made possible the increased spect in the collage the between libraries. Through the use of TWX community to the flow of information concerning loans, and the loans themselves are accelerated. Nebraska teletype network libraries use the system to speed up the handling of interlibrary loan requests so that material is forwarded or requests are reported on within 24 hours, to fill periodical requests wherever possible by means of copies to be made for other members of the cooperating network, and to utilize TWX whenever possible for requests, reports an other communications.

This manual has been prepared so that the most effective use may be made of the TWX Network in developing interlibrary cooperation. We wish to make this procedures guide a totally useful instrument for the smooth operation of the network. You ill need, in addition to this manual, at least two other directories: "Periodical Holdings of the Regional TWX Libraries" and "Microfilm Holdings of the Scottsbluff and Omaha Public Libraries". These are used by the regional TWX libraries. Two lists which will be useful to local and regional libraries are the "Public Library Film Service" catalog of 16mm films available through Lincoln Public Library and a listing of "Recordings Available Upon Request from the NPLC", which will be sent to you if you will contact Lincoln Public Library and the Commission respectively.



Please try to fill requests at your level of library service. This adheres to the principle of giving the fastest service possible and those materials supplied closest to home are surely faster than waiting for materials to be sent from Lincoln. This also makes possible the best matching of materials to the patron because the local librarian surely know the patron better than the far-removed personnel in the Commission.

Referral to the "Standards for Small Public Libraries in Nebraska" gives us the indication that every local library except the very smallest should install a telephone in order to provide telephone information and to be able to serve as a communication link in the statewide library network system. Even the very smallest can serve in the latter capacity because the phone call which connects with the entire system at the local level is made collect to the regional TWX installation.

A system for updating of this manual is being devised and it is suggested that you might add supplements and exchange pages most readily by keeping this copy in a ring notebook or binder. Errors surely will occur and we will appreciate your taking time to point them out to us for correction.

One brief note regarding a term frequently used in this Manual seems to be in order. Whenever the word "verify" or any variant form of that word is used herein, it refers to the finding of as full as possible CONFIRMED BIBLIOGRAPHICAL INFORMATION. Any good dictionary will give you "Confirm" or "Verify", but for library terminology, we turn to pamphlet #7a of the Small Libraries Project pamphlets, "that information needed for the full identification of a book: author, title, publisher, date of publication, price, and, if pertinent, edition, and source of purchase."

#### THE NETWORK RELATIONSHIP

#### Request Flow

The goal is to make this procedure as smooth as possible and to provide the best service for the patron quickly, as close to home as possible.

- 1. Patron asks for materials.
- 2. Participating local library searches collection and finds the materials. Patron in this case received fast, personal service at the local level and will come to depend more upon his local library for this service. Local support should also be easier to encourage for this reason.
- 3. If the local participating library is unable to supply the material, they call collect to their assigned regional teletype library for it, after attempting to verify for complete title, author, publisher and date.
- 4. The regional library checks their collection and sends the material for the patron to the original requesting library.
- 5. If the items are not all available at the regional library they then request locations or the item itself by teletype to the Commission.
- 6. If the Commission has the materials, they are sent directly to the original small participating library for their patron's use.
- 7. If the Commission does not have the requested items, they search the Nebraska Union Catalog and send locations within Nebraska back to the regional library via TWX.
- 8. The regional library then will contact the owning library, either by (ALA Interlibrary Loan Request Form), or by teletype if possible (see possible 31 & 32 for required formats) to have the item sent directly back to the original requesting library. Sometimes, according to established practice in each network, the locations are sent to the participating library if the owning library does not have a teletype. The small participating library then fills out its own ALA Interlibrary Loan Request Form and mails it to the owning library. In this case, the regional library must be certain that the participating library understands the Form, knows where to purchase the Form (from most library supply houses), and either knows the translation of the Nebraska Union Catalog symbols or is supplied with these translations (p. 30).
- 9. After the patron has finished with the book or other materials, it is important that the borrowing library return the material PROMPTLY to the library which owns it (unless otherwise specified) ON or BEFORE the date due.
- 10. If no one in Nebraska owns the titles and they are needed for research or special purpose, the Bibliographical Center for Research, Denver, is asked by the Commission for regional locations in eleven mountain-plains states. These locations go back to the regional library from the Commission as before.
- 11. If the local library, the regional library, and the Commission are unable to establish full bibliographical information for the request, they will eventually have to turn the request back to the original library and ask that more information be obtained from the patron.
- 12. The regional library will report on the status of a request when a local participating library requires this notification.



# Obligations of the Regional Library

- 1. Attempt to verify the request if not already so verified.
- 2. Make all efforts to get the request as soon as possible, taking action on the request within 24 hours.
- 3. Use TWX where possible and ALA Interlibrary Loan Forms to get materials from the Union Catalog libraries.
- 4. Keep the requesting library informed about the status of the request.

# Obligations of the Local Participating Library

- 1. Give as correct and as much information as possible about the title, author, publisher and date and try to supply title requests from lists and bibliographies when the patron is looking for something on a subject.
- 2. Give other information about where the patron saw the book or title on unverified requests. This is especially important when the book has not been heard of before.
- 3. Keep the regional library informed if the patron no longer wants the book, or if there is a deadline on getting the material.
- 4. Tell the regional library if the material is not received within a reasonable time.

Note: Sample forms which have proven useful to some participating libraries are appended on pages 49 & 50 for use in interviewing and pinpointing patrons' requests. These are not, however, intended to be substitutes for training in reference interview technique which can better be taught through demonstration and should be taken up in network and regional workshops.

# Participating Libraries

There follows a listing of regional teletype libraries within the networks which they serve. In general principle all requests should come through a local public library service unit, be it bookmobile, building, etc.

Colleges and Universities have access to the telecommunications network through a regional teletype library near them via collect call. The listing on page 16 indicates these channels,

Secondary and primary school librarians should contact their local public library for supplementary materials and interlibrary loans.



# (Please see Appendix II, for LIBRARY INDEX TO THE NETWORKS)

HOWARD MERRICK CENTRAL NETWORK HAMILTON HALL NETWORK HEADQUARTERS: DAWSON BUFFALO Hastings Public Library PHELPS KEARNEY A DA IVIS Miss Jeanette Hillers, CLAY X X Librarian GOSPER FURNAS HARLAN WEBSTER NUCKOLUS

TWX Installation: <u>Grand Island</u>, Nebraska 68801 GRASSLANDS REGIONAL LIBRARY

Telephone no. 308-382-4894 TWX no. 910-629-3723

Counties/Libraries included:

HALL COUNTY......Grand Island Public Library (TWX)
Wood River Public Library

HAMILTON COUNTY......Aurora Public Library
Giltner Public Library
Hampton Public Library

HOWARD COUNTY.....St. Paul Public Library

TWX Installation: Hastings, Nebraska 68901 WILLA CATHER REGIONAL LIBRARY

Telephone No. 402-462-8320 TWX no. 910-624-0454

Counties/Libraries included:

Ruskin Public Library Superior Public Library

ERIC Full Text Provided by ERIC

#### Central Network continued

TWX Installation: Holdrege, Nebraska 68949 Telephone no. 308-995-5722 SOUTH CENTRAL REGIONAL LIBRARY TWX no. 910-960-4716

Counties/Libraries included:

FRANKLIN COUNTY.......Bloomington Public Library
Campbell Public Library
Franklin Public Library
Hildreth Public Library

FURNAS COUNTY......Arapahoe Public Library
Beaver City Public Library
Cambridge Public Library
Holbrook Public Library
Wilsonville Public Library

HARLAN COUNTY............Alma Public Library
Orleans Public Library
Oxford Public Library

KEARNEY COUNTY......Axtell Public Library
Minden Public Library
Wilcox Public Library

PHELPS COUNTY......Holdrege Public Library (TWX)

TWX Installation: Kearney, Nebraska 68847 Telephone no. 308-234-2511 TWX no. 910-960-3732

Counties/Libraries included:

BUFFALO COUNTY......Elm Creek Public Library
Gibbon Public Library
Kearney Public Library (TWX)
Ravenna Public Library
Shelton Public Library

DAWSON COUNTY......Cozad Public Library
Farnam Public Library
Gothenburg Public Library
Lexington Public Library
Overton Public Library

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Central Network continued

TWX Installation: <u>Holdrege</u>, Nebraska 68949 SOUTH CENTRAL REGIONAL LIBRARY

Telep one no. 308-995-5722

TWX no. 910-960-4716

Counties/Libraries included:

FRANKLIN COUNTY......Bloomington Public Library

Campbell Public Library Franklin Public Library Hildreth Public Library

FURNAS COUNTY......Arapahoe Public Library

Beaver City Public Library Cambridge Public Library Holbrook Public Library Wilsonville Public Library

HARLAN COUNTY......Alma Public Library Orleans Public Library

Oxford Public Library

Minden Public Library Wilcox Public Library

PHELPS COUNTY......Holdrege Public Library (TWX)

TWX Installation: <u>Kearney</u>, Nebraska 68847 BUFFALO-DAWSON REGIONAL LIBRARY

Telephone no. 308-234-2511 TWX no. 910-960-3732

Counties/Libraries included:

BUFFALO COUNTY......Elm Creek Public Library

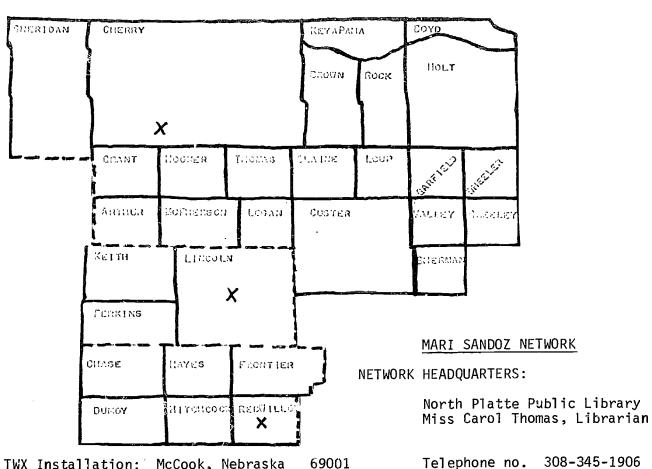
Gibbon Public Library Kearney Public Library (TWX) Ravenna Public Library

Shelton Public Library

DAWSON COUNTY......Cozad Public Library

Farnam Public Library Gothenburg Public Library Lexington Public Library Overton Public Library





TWX Installation: McCook, Nebraska GEORGE W. NORRIS REGIONAL LIBRARY

Telephone no. 308-345-1906 TWX no. 910-960-4732

## Counties/Libraries included:

CHASE COUNTY	Imperial Public Library Wauneta Public Library
DUNDY COUNTY	no library in county
FRONTIER COUNTY	Curtis Public Library Eustis Public Library
HAYES COUNTY	no library i <b>n</b> county
HITCHCOCK COUNTY	Culbertson Public Library Palisade Public Library Stratton Public Library Trenton Public Library
RED WILLOW COUNTY	Bartley Public Library Indianola Public Library McCook Public Library (TWX)

Mari Sandoz Network continued...

TWX Installation: North Platte, Nebraska 69101

LINCOLN-KEITH-PERKINS REGIONAL LIBRARY

Telephone no. 308-532-6560 TWX no. 910-628-7498

Counties/Libraries included:

KEITH COUNTY.....Ogallala Public Library

Paxton Public Library

LINCOLN COUNTY......North Platte Public Library (TWX) Sutherland Public Library

PERKINS COUNTY.....Grant Public Library Madrid Public Library

TWX INSTALLATION: Valentine, Nebraska 69201 UPPER SANDHILLS REGIONAL LIBRARY

Telephone no. 402-376-3160

TWX no. 910-623-8130

Counties/Libraries included:

ARTHUR COUNTY ......Arthur Public Library

BLAINE COUNTY.....no library in county

BOYD COUNTY.....Butte Public Library Spencer Public Library

BROWN COUNTY......Ainsworth Public Library

CHERRY COUNTY......Valentine Public Library (TWX)

CUSTER COUNTY......Anselmo Public Library Ansley Public Library Arnold Public Library Berwyn Public Library Broken Bow Public Library Callaway Public Library Comstock Public Library Mason City Public Library Merna Public Library Oconto Public Library

Sargent Public Library

GARFIELD COUNTY.....Burwell Public Library

GRANT COUNTY......Hyannis Public Library

GREELEY COUNTY......Greeley Public Library Scotia Public Library

Spalding Public Library Wolbach Public Library

HOLT COUNTY......Atkinson Public Library Ewing Public Library

O'Neill Public Library Stuart Public Library



# Mari Sandoz Network continued.....

HOOKER COUNTYMullen Public Library
KEYA PAHA COUNTYno library in county
LOGAN COUNTYStapleton Public Library
LOUP COUNTYTaylor Public Library
McPHERSON COUNTYno library in county
ROCK COUNTYBassett Public Library
SHERMAN COUNTYLitchfield Public Library Loup City Public Library
THOMAS COUNTYThedford Public Library
VALLEY COUNTYArcadia Public Library North Loup Public Library Orc Public Library
WHEELER TO TYEricson Public Library



# METROPOLITAN NETWORK



NETWORK HEADQUARTERS: Omaha Public Library

Mr. Frank Gibson, Director

TWX Installation: Omaha, Nebraska 68.32 OMAHA PUBLIC LIBRARY

Telephone no. 402-342-4766

TWX nc. 910-622-0755

Counties/Libraries included:

DODGE COUNTY..... odge Public Library remont Public Librar ooper Public Library orth Bend Public Library Scribner Public Library Inyder Public Library

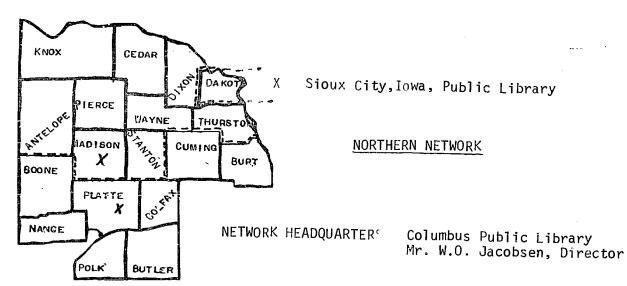
DOUGLAS COUNTY..... ennington Public Library Elkhorn Public Library Millard Public Library Omaha Public Library (TWX) Ralston Public Library Valley Public Library Waterloo Public Library

SARPY COUNTY......Bellevue Public Library Gretna Public Library Papillion Public Library Springfield Public Library

SAUNDERS COUNTY.....Ashland Public Library Mead Public Library Valparaiso Public Library Wahoo Public Library Yutan Public Library

WASHINGTON COUNTY......Arlington Public Library Blair Public Library





TWX Installation: <u>Columbus</u>, Nebraska 68601 PAWNEE REGIONAL LIBRARY

Telephone no. 402-564-7116 TWX no. 910-626-8317

Counties/Libraries included:

BOONE COUNTY	.Albion Public Library
	Cedar Rapids Public Library Primrose Public Library St. Edward Public Library
BURT COUNTY	Craig Public Library Decatur Public Library Lyons Public Library Oakland Public Library Tekamah Public Library
BUTLER COUNTY	.David City Public Library Rising City Public Library Ulysses Public Library
COLFAX COUNTY	.Clarkson Public Library Howells Public Library Leigh Public Library Schuyler Public Library
CUMING COUNTY	Beemer Public Library West Point Public Library Wisner Public Library
NANCE COUNTY	Fullerton Public Library Genoa Public Library
PLATTE COUNTY	Columbus Public Library(TWX) Humphrey Public Library Monroe Public Library

POLK COUNTY.....Osceola Public Library

Polk Public Library

Stromsburg Public Library

TWX Installation: <u>Norfolk</u>, Nebraska 68701 LEWIS & CLARK REGIONAL LIBRARY

Telephone no. 402-371-4590 TWX no. 910-623-0160

Counties/ Libraries included:

ANTELOPE COUNTY. .....Elgin Public Library
Neligh Public Library
Oakdale Public Library
Orchard Public Library

CEDAR COUNTY.......Hartington Public Library Randolph Public Library

DIXON COUNTY.......Allen Public Library
Ponca Public Library
Wakefield Public Library

KNOX COUNTY.....Bloomfield Public Library
Creighton Public Library
Crofton Public Library
Niobrara Public Library
Verdigre Public Library
Wausa Public Library

MADISON COUNTY......Battle Creek Public Library
Madison Public Library
Meadow Grove Public Library
Newman Grove Public Library
Norfolk Public Library (TWX)
Tilden Public Library

PIERCE COUNTY......Osmond Public Library
Pierce Public Library
Plainview Public Library

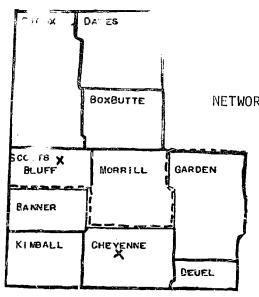
STANTON COUNTY......Pilger Public Library
Stanton Public Library

THURSTON COUNTY......Emerson Public Library
Pender Public Library
Walthill Public Library

WAYNE COUNTY......Carroll Public Library
Wayne Public Library
Winside Public Library

TWX Installation: Sioux City, Iowa Telephone no. 712-277-3450
Public Library TWX no. 910-968-1734

DAKOTA COUNTY.......Dakota City Public Library
Homer Public Library
South Sioux City Public Library



### PANHANDLE NETWORK

**NETWORK HEADQUARTERS:** Scottsbluff Pub Library

Mrs. Shirley Fla , Liliarian

TWX Installation: Scottsbluff, Nebraska 69361 Telephone no. 303-532-4424 NORTHWESTERN NEBRASKA REGIONAL LIBRARY

TWX no. 910-627-0063

Counties/Libraries included:

BOX BUTTE COUNTY........Alliance Public Library Hemingford Public jorary

DAWES COUNTY......Chadron Public Lit ry Crawford Public Library

MORRILL COUNTY......Bayard Public Library Bridgeport Public Library Broadwater Public Library

SCOTTS BLUFF COUNTY......Gering Public Library Lyman Public Library Minatare Public Library Mitchell Public Library Morrill Public Library Scottsbluff Public Library (TWX)

SIOUX COUNTY.....no library in county

TWX Installation: Sidney, Nebraska 69162 WESTERN PLAINS REGIONAL LIBRARY

Telephone no. 308-254-3110 TWX no. 910-620-9020

Counties/Libraries included:

BANNER COUNTY..... no library in county

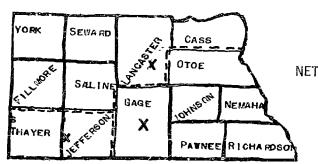
CHEYENNE COUNTY..........Dalton Public Library Lodgepole Public Library Potter Public Library Sidney Public Library (TWX)

DEUEL COUNTY......Big Springs Public Library Chappell Public Library

GARDEN COUNTY.....Lewellen Public Library Oshkosh Public Library

KIMBALL COUNTY......Kimball Public L orary





# SOUTHEASTERN NETWORK

**NETWORK HEADQUARTERS:** 

Lincoln Public Library Mr. Charles Dalrymple, Director

TWX Installation: Beatrice, Nebraska 68310 BEATRICE PUBLIC LIBRARY

Telephone no. 402-223-3236 TWX no. 910-623-8321

Counties/Libraries included:

GAGE COUNTY......Adams Public Library
Beatrice Public Library (TWX)

Wymore Public Library

JOHNSON COUNTY......Cook Public Library

Crab Orchard Public Library Sterling Public Library Tecumseh Public Library

NEMAHA COUNTY.....Auburn Public Library

Brownville Public Library

Nemaha Public Library

OTOE COUNTY......Nebraska City Public Library

Syracuse Public Library Talmage Public Library

PAWNEE COUNTY......Pawnee City Public Library

Table Rock Public Library

RICHARDSON COUNTY.......Dawson Public Library

Falls City Public Library Humboldt Public Library Stella Public Library



Southeastern Network continued...

TWX Installation: <u>Fairbury</u>, Nebraska 68352 FAIRBURY PUBLIC LIBRARY

Telephone no. 402-729-2843 TWX no. 910-623-8171

Counties/Libraries included:

JEFFERSON COUNTY......Daykin Public Library Diller Public Library Fairbury Public Library (TWX)

THAYER COUNTY......Alexandria Public Library Bruning Public Library Byron Public Library Carleton Public Library Chester Public Library Davenport Public Library Deshler Public Library Hebron Public Library

TWX Installation: Lincoln, Nebraska 68508 CAPITOL CITY REGIONAL LIBRARY

Telephone no. 402-435-4945 TWX no. 910-621-8121

Counties/Libraries included:

CASS COUNTY.....Elmwood Public Library Louisville Public Library Nehawka Public Library Plattsmouth Public Library Weeping Water Public Library

FILLMORE COUNTY......Exeter Public Library Fairmont Public Library Geneva Public Library Milligan Public Library Shickley Public Library

LANCASTER COUNTY.....Lincoln Public Library (TWX)

SALINE COUNTY.....Crete Public Library DeWitt Public Library Dorchester Public Library Friend Public Library Swanton Public Library Tobias Public Library Western Public Library Wilber Public Library

SEWARD COUNTY......Milford Public Library Seward Public Library

YORK COUNTY.....Gresham Public Library York Public Library



# ACADEMIC PARTICIPANTS

Collect calls are made to the telephone number listed here for college and university entry into the Nebraska Telecommunications Network.

Beatrice Public Library
Chadron State College
Columbus Public Library
Fairbury Public Library402-729-2843 Fairbury Junior College
Hastings Public Library402-462-8320 Hastings College
Kearney Public Library308-234-2511  Kearney State College
Lincoln Public Library
York College
McCook Public Library308-345-1906 McCook College
Norfolk Public Library
North Platte Public Library308-532-6560 North Platte Junior College
Omaha Public Library
Scottsbluff Public Library308-632-4424  Hiram Scott College Nebraska Western College Platte Valley Bible College
University of Nebraska-LincolnHas TWX
University of Nebraska-Omaha



# VERIFICATION

### Reference Interview

Suffice it to say that the most important link in the chain of communications within the telecommunications network is the local librarian's talk with the library patron who is requesting materials.

With this interview, exactly what the patron is asking should be decided. Because the system is based upon lists of materials in some sort of alphabetical order, accuracy can be dubious at best and an item one letter away from what is needed will never be found. Hours can also be spent trying to find a book that does not exist; some terrifying examples:

"4H's" by H. Hughes ... Real Title - Forages

"Mary Goldfield" ... Real Title - The Marigold Field

"Norman, Jean <u>Biography of Marilyn Monroe</u>" ... Real Title - <u>Norma Jean</u>, a Biography of Marilyn <u>Monroe</u>

"The Sword and the Shield, by Wilkinson" ... Real Title - The Cross and the Switchblade, by David Wilkerson

"Thesaurus" ... Real Title - The Source, by Michener

If you are able, without getting too personal, try to find out:

- 1. If he needs this particular book or if a substitute will do.
- 2. Approximate reading level needed, i.e., high school, adult, juvenile?
- 3. Where the patron got the information he has about the item.
- 4. Latest possible date that the materials can be used.

Your own card catalog is not a good source of final verification if you have tools in common with the Commission, i.e., CBI, NUC, etc. It is, however, a good place to start looking for a date in order to avoid prolonged searches in the usual verification tools. (See notes on pages 2 & 4 and Appendix III.)

# Verification Tools

In principle, try to use standard tools (many are abbreviated in the list on pages 36-37) which the Commission and/or the regional libraries own in order that we may be able to double check spelling errors or transmission garbles. The idea is to cite a main entry (if it was ever established) for each request if at all possible with the tools which you have. BIP for instance is not necessarily arranged by the entry a cataloger would choose, but the Nebraska Union Catalog and our card catalog is. We will attempt to re-verify to make the request agree with the catalogs if at first we don't succeed, or if we are unable to do that, the request will be returned to the requesting library for more information from the patron.



# TRANSMISSION SCHEDULES

As many messages as necessary may be sent to the Commission per day, however, it is well to number the messages so that references to specific messages may be made in sending a reply. The Commission attempts to reply to messages with 24 hours, but messages received at the Commission after 2:30 p.m. will not allow time for the searching and mailing of materials on the same day generally.

In order that difficult-to-locate items do not slow down the 24 hour reporting time, the Commission may respond with "WORKING ON" to indicate that difficulty. One suggestion to help speed up communications is to send more messages per day with fewer requests per message. Very difficult, time-consuming, or any un-verified items might be relegated to a separate message by themselves.

Each request will be dated, and if more than one message is sent on the same date, messages should indicate MSG 2, MSG 3, etc. Each library is responsible for keeping its own record of the transmissions.

# NEBRASKA UNION CATALOG (UC)

Any book that is requested by a public library that is not in the collection of the Library Commission, or not on order, is automatically searched for locations in the Nebraska Union Catalog. Those locations are reported back to the inquiring library who may then follow the procedures outlined beginning on page 31 of this manual for securing a book on Interlibrary Loan.

The Nebraska Union Catalog, started in WPA days, contains only main entry adult catalog cards for 30 Nebraska libraries listed on page 30. There is no subject or title approach and it is usually not possible to locate children's books in it. It requires libraries some time to send in their cards and more time to interfile those cards, so books newer than 6 months old may not be found there. Libraries are reluctant to loan popular books to other than their own clientele in addition, so thought should be given to purchase at the local level before sending requests to the Commission for brand new books.

Dates of the publication of books are extremely important because the **U**nion Catalog is divided into several, and changing, time divisions. Upwards of 5 alphabets must be searched if a date cannot be found. We also will use date in making any effort to double check a citation.

If a corrected entry is also given in addition to locations for a book, that corrected entry must be used in any ensuing interlibrary loan transactions with the lending library.

Analytic cards are not included in the Nebraska Union Catalog. As an author or main entry catalog it is no longer the purpose of the Union Catalog to furnish the kind of subject or analytic approach the old analytic cards supplied, particularly with the advent of many indexes and bibliographic tools. It is important therefore that bibliographic references be complete so that material which may be cataloged separately, but is actually part of a serial or set, will also be requested by serial or set name, co-author, individual number and date, as well as by author and title.

# BIBLIOGRAPHICAL CENTER FOR RESEARCH, DENVER

For books needed for any serious prupose which cannot be located in the State of Nebraska, you may indicate that the request is to be forwarded to the Bibliographical Center in Denver, and the locations which they show in 11 mountain-plains states are then sent by TWX back to the inquiring library.



All requests to the Bibliographical Center are to be sent through the Nebraska Public Library Commission. The scope of what may be requested through this system is determined at the local level keeping several points in mind:

Refer to the Model Code (see page ) Section v./3/ "Under the terms of this agreement, borrowing libraries will not ordinarily request books in current and/or recurring demand"; however, V./1. says that any type of material needed for the purpose of study, instruction, information, research, or personal enjoyment may be requested on loan but the lending library in each case has the right to determine whether a particular item should be loaned. In addition to these considerations, please take into consideration the expense involved in making these requests when the item is readily available locally. The Commission today pays a bill of \$3,000 per year for statewide membership and \$1, \$2, or \$3 per item submitted depending upon its accuracy. Indeed, it is recognized (Model Code Section IV./1.) that interlibrary lending does not relieve any library of the responsibility of developing its own study, educational, instructional, informational, and research collections to meet the ordinary needs of

Every item to be forwarded to Bib Center must be decided upon separately with the patron according to the provisions of the Model Code and the librarian's own good judgement. Items are not automatically sent on to Bib but are returned for this decision to be made at the local level. If a corrected entry is returned, this other entry must be used in asking for locations from Denver.

# TECHNICAL OPERATING PROCEDURES

# General

Actual operation instructions are covered in the TELETYPEWRITER OPERATING INSTRUCTION HANDBOOK #33, which is given to each library when the machine is installed. Additional information is available from Western Union whenever necessary.

Many libraries in the United States and Canada are employing TWX for Interlibrary Communications. It is suggested that individual libraries maintain a file of correspondence with these libraries, and refer to this file for any particular points of policy or regulations concerning interlibrary loan and/or use of TWX for a particular library.

# In Case of Trouble

Make sure the machine is plugged in, and that there has not been a power failure. If power is available, then call your own TWX service representative at the Western Union trouble number which became effective April 1, 1971. (List your trouble number here:)

Be sure to give the TWX number of your station when calling for service.

In case of prolonged and general trouble (an example might be a general strike which put all our TWX's out of commission, all at once, or disaster or ...) we feel that some procedure should be outlined in order that service may be continued. It is recommended that you continue to prepare your inquiries of the Commission (and elsewhere if necessary) by typing in regular form with the machine on "local". Mail one copy of your request to the Commission and the Commission will answer, in the brief teletype form, over the telephone just as it would otherwise. This will enable the local participating libraries to call you as before, it will allow for continuation of the usual procedures when full service is restored, and it will provide for rapid communication at least in one direction. In this process it will still be necessary for the TWX library to retain a copy of the request as usual because the answers will be given in the usual brief form with referral to date and number of request instead of author, title, etc.

ERIC

Full Text Provided by ERIC

 $\tilde{\phantom{a}}$  23

# To Interrupt a Message

When the BREAK key is used on the TWX, the operator applying the BREAK must release it. The operator of the other machine cannot. If it is necessary to break a transmission momentarily for a slight adjustment of the machine or to check your response, after breaking, type MIN PLS. This will let the other operator know that the transmission can be continued shortly. If it is necessary to break because a message is coming in garbled, or because your machine is out of paper, let the caller know the reason for the break, then clear the machine.

### SUPPLIES

Paper providing one carbon copy is recommended for use. It should be ordered as follows: Teletype Paper for Type 33 Teletypewriter Machine, 8-7/16" wide, 4-1/2" diameter roll, 2 copy.

New ribbons should be installed as the need arises. Their specifications are as follows: Standard Ribbon for Type 33 Teletypewriter Machine, Nylon, Black, Record, Medium, ½" wide.

These supplies may be purchased from any paper or office supplier. You may wish to note your local supplier here:

# TAPE

TWX machines are equipped to use perforator tape. This speeds messages and allows for accuracy since errors can easily be corrected. Tapes should be sent in corrected form to save TWX time and insure accuracy. If you have any questions about operation of the tape attachment, consult your local TWX representative at Western Union.

Paper perforator tape for the automatic sending of messages on machines so equipped should be ordered as follows: Paper Perforator Tape for Type 33 ARS Teletypewriter Machine, 8 channel, 1" wide, 8" diameter roll, oiled.



#### TWX OPERATION including INSTRUCTIONS FOR FORMATS

#### Steps

- 1. When the called library is contacted, the TWX machine of that library will automatically print the answerback code for that library. This is the first line of the transmission. Use the "Line Feed" key and "Return" key for each space between lines. Please double space routinely.
- 2. Use "Here Is" key to identify your library on the next line. Double space.
- 3. On the next line, type the date in standard form. Double space.
- 4. Give the name and location of the library that wants the material. (For ABC Library, ABC) (See sample on page .) Double space again and begin with the requests for that library.
- 5. Number each request individually, i.e.: 1. -----
- 6. Give the following information which will be necessary according to the format of the item requested:

### For Author/Title Requests give:

- a. Author's full name, first, last and middle initial or name if possible, spelled correctly.
- b. Title given fully, correct order of words established.
- c. Publisher.
- d. Date.
- e. Where you verified the request.
- f. If you were not able to verify, where you looked, where patron got his information, fiction or nonfiction, old or recently published, and other relevant information.

#### For Subject Requests give:

- a. Subject defined as narrowly as possible.
- b. Age level, or, really, reading level.
- c. Purpose or way the material is to be used.
- d. Whatever else about the request is of importance to the patron.
- e. What you have been able to supply already.

#### For Periodical Requests give:

- a. Author of the article.
- b. Title of the article.
- c. Title of the magazine.
- d. Volume number of the magazine issue wanted.
- e. Date of issue wanted.
- f. Inclusive paging of article wanted.
- g. Verification source.
- h. If you were not able to verify, where you looked, where patron got his information, and other relevant information.

The regional library will TWX directly to Omaha (910-622-0755) or Scottsbluff (910-627-0063) for microfilm copies, or to some other regional library for xerox copies, after checking the following lists:

"Microfilm Holdings of the Scottsbluff and the Omaha Public Libraries" "Periodical Holdings of the Regional TWX Libraries"

ERIC

Steps 7 through 11 on page 23.)

Microfilm print-out copies will be proceeded through contract with Omaha and Scottsbluff by NPLC.

Xerox copy of the printed word for which there may or may not be a charge to the borrowing library will come from one of the regional libraries. For unusually long articles where a special need for photocopy exists, the two libraries involved in the transaction are responsible for appropriate arrangement in each specific instance.

For all other periodical requests (except see below, For Biomedical Requests) please ask NPLC for locations.

For 16mm Films give: (At least a month in advance.)

- a. Title of film and alternate titles acceptable.
- b. Showing date and alternate dates if possible.
- c. Type of audience. (Particularly for Police Films.)

The regional library will TWX directly to Lincoln Public Library (910-621-8121)

For Biomedical Requests: (For fuller format see Apperdix I.)

Contact the Midcontinental Regional Fical Library (TWX 910-622-8353) or call free to 800-742-7331, extension 4646 (8:30 a.m. - 5:00 p.m., Monday through Friday, Central Time)

The best source for biomedical tech all requests is this Regional Library of the National Library of the housed in the University of Nebraska Medical Center Library. Charge can be made for their services.

If your patron is in a health profession, engaged in health care, education of health professionals or fring biomedical research, you or your patron may call for free information through the courtesy of the Nebraska-South Dakota Regional Medical Program.

The Midcontinental Regional Library will provide xerox materials, interlibrary loans, reference service, and help you originate a MEDLARS subject search of the National Library of Medicine holdings. Replies will be made directly to the requesting library if they must refer a problem on or if they can't fill it. They do not reply if the item can be mailed immediately. You must specify the date after which the material no longer is needed.

# For Materials for the Blind or Physically Handicapped:

Contact the Commission and specify that the request or message is to go to the Library for the Blind and Physically Handicapped.

Transmit four extra line feeds and repeat sending library answerback code and the date before beginning this separate message which will be sent directly to the appropriate department.

When ordering, libraries should be sure to indicate the medium desired by the patron. This can be done by using the following symbols: L.P., Large Print; BR., Braille; M.T., Magnetic Tape (open reel); C.B., Cassette Book. Items may be ordered by Library of Congress number found in catalogs provided to the patron by the Library of Congress and, of course, they may be ordered also by title and author. Machines may be requested in this same way.



# For Government Document Requests:

FEDERAL DOCUMENTS - verify if possible in the Monthly Catalog of U.S. Publications. Give date and page of catalog and copy of complete entry, including Superintendent of Documents number.

If unable to verify in Monthly Catalog, give:

(1) The author agency, including the appropriate subagencies, i.e., Department of Transportation, Federal Highway Administration, Bureau of Public Roads.

Use official, not popular, names of agencies.

If there is an individual author as well as a government agency include both.

- (2) Full title and subtitle.
- (3) Date or approximate date.
- (4) Subject.
- Source of information where patron learned of cocument. (5)
- Superintendent of Documents number, if known.
- b. STATE DOCUMENTS give name of state and then follow steps 1 through 5. (In a. above.)

It is not always possible to obtain all of the above information, but PLEASE include as much as you can because documents are notoriously difficult to locate.

See samples on pages 24 & 25, #12 & #13.

## Steps

- Send ver: and the verification of the reference, using standard form and abbreviation. If you have been unable to verify but the source of the reference is known, indicate NAV plus Source; and give any and all known information about
- 8. Include any specific remarks, comments or questions relating to this request, such as "copy lost", "many requests", etc.
- If this is the last request of the message, double space and send the word END, followed by the initials of the operator. After all typing is completed, space up 5-10 lines (to move the message up at the receiving station, out of the way of the next message which the station might receive).
- If an acknowledgement is required at the end of a transmission, send ACK PLS, and ring the bell three times. (Press the "CTRL" key simultaneous with the "BELL" key to actuate the bell,)
- At the end of every transmission wait a few seconds to see if the called station wants to break in and ask any questions, or make any comments. If there is no response, then terminate the transmission by pressing the "CLEAR" key.



# SAMPLE REGIONAL LIBRARY REQUEST TO NPLC

NEBR PLC

X REGIONAL LIBRARY

3 - 2 - 71

#### PLS SEND OR LOC

- 1 BORING, EDWIN G. HISTORY OF EXPERIMENTAL PSYCHOLOGY 1950 NAV PATRON FOUND IN BIBLIOGRAPHY OF "FOUNDATIONS OF PSYCHOLOGY" BY THIS SAME AUTHOR.
- 2 KRAENZEL, CARL . GREAT PLAINS IN TRANSITION U OF OKLA 1955 BIP '70. IF NO LOCS, PLS TRY BIB.
- 3 SUBJ: SCALE MODEL FOR CONESTOGA WAGON. PATRON WANTS TO MAKE A MODEL FOR A CUB SCOUT PROJECT. NEEDS JUVENILE MATERIAL.

### XEROX REQUESTS:

- 4 AMERICAN HERITAGE, AUG. '70 PP 39-43. CASE OF THE DISAPPEARING COOK RG SUBJ: SOPER, GEORGE ALBERT. NOT IN MICROFILM LIST.
- 5 POPULAR SCIENCE, SEPT. '70 PP 78-79. HOW SNOWMOBILES HAVE CHANGED! RG. SHALL WE TRY SCOTTSBLUFF OR OMAHA?
- 6 RE: 1-20-71 #3 SCHNEIDER, NORMAN HYPNOTISM & YOU EXPOSITION 1962 BIP '70 PLS TRY BIB.

# FOLLOWING FOR XYZ COUNTY LIBRARY, D-VILLE

- 7 SANDOZ, MARI CHRISTMAS OF THE PHONOGRAPH RECORDS U OF NEBR PRESS 1966 CBI JAN-JULY 1967. OUR COPY OUT. WE NEED IMMEDIATELY.
- 8 SUBJ: HISTORICAL MATERIAL ON BOWIE KNIFE FOR JR. HIGH. WE FIND NOTHING IN READER'S ADVISOR AND SGBIP.

# FOLLOWING FOR ABC PUBLIC LIBRARY, ABC

- 9 CARTER, MEL PARENTS, WHAT'S YOUR PROBLEM TYNDALE N.D. BIP '70.
- 10 EPSTEIN, SAM & BERYL HURRICANE GUEST (GR 2-5) RANDOM 1964 BIP '70. IF THIS IS OUT, PLS SUBST JUV MATERIAL ON HURRICANES.
- 11 STUART, JESSE THREAD THAT RUNS SO TRUE SCRIBNER 1949, REV ED STAND CAT. CAN USE ANY EDITION.
- 12 INTERIOR DEPARTMENT. FEDERAL WATER QUALITY ADMINISTRATION. "PRACTICAL GUIDE TO WATER QUALITY STUDIES OF STREAMS" U.S. GOV DOC 1969 VER IN MONTHLY CAT AUG, '70 P 47. DEPOSIT ITEM SUP DOCS NUMBER: I 67. 8 ST8.



# Cont.. Sample Regional Library Request to NPLC

- NEBRASKA.COMMISSION ON LAW ENFORCEMENT AND CRIMINAL JUSTICE. ARNOT, MARIE. FOR BETTER OR WORSE? NEBRASKA'S MISDEMEANANT CORRECTIONAL SYSTEM. 1970. SUBJECT-LOCAL JAILS PATRON READ ABOUT IT IN LINCOLN STAR, JUNE 3, 1971, P 3.
- 14 SUBJ: BIOGRAPHICAL MATERIAL ON: LUCAS SCHWARTZK PF 19TH CENT.
  GERMAN PAINTER. ASSUMED DECEASED. PATRON BELIEVES THIS IS
  CORRECT SPELLING AND SAW PAINTING OF HIS IN FINE FRT MUSEUM, BOSTON.
- 15 SUBJ: ROCK GARDENS. ADULT PATRON WISHES INFO FOR HOME USE. WE SENT: FOSTER, H. LINCOLN ROCK GARDENING HM 1968 PATRON WANTS 2 MORE REFERENCES.

END SK NEBR PLC

# SAMPLE REGIONAL LIBRARY REQUEST TO NPLC -- ANN TATED

NEBR PLC (Called Library Answerback Code)

X REGIONAL LIBRARY (Sending Library Answerback Code)

3-2-71

All requests start with the identification of the receiving library, the identification of the sending library, and the date of the request. Book requests should be alphabetized by author's last name, then by title. Title requests should be listed first, then subject requests, requests for copies from magazines, etc. In other words, requests should be grouped together by format within the library designation to which the materials will be sent.

PLS SEND OR LOC

1 BORING, EDWIN G. HISTORY OF EXPERIMENTAL PSYCHOLOGY 1950 NAV PATRON FOUND IN BIBLIOGRAPHY OF "FOUNDATIONS OF PSYCHOLOGY" BY THIS AUTHOR.

Numbering allows the Commission to reply to the message by corresponding number and this avoids copying the entire original entry. However, it does then require the TWX library to keep the original request until all numbers have been satisfactorialy answered. Double spacing is extremely important for clarity.

In this message it is indicated (NAV) that the library did not have verification tools which allowed them to see the item in correct form (see section on Verification, p. 17). This will indicate to Commission staff that the entry shall be presumed to be correct until it is not found in either the Commission or Nebraska Union Catalog. It will then be found in some Commission verification tool to correct the form or will be returned to the regional library to obtain more information from the patron.



Cont... Sample Regional Library Request To NPLC--Annotated

2 KRAENZEL CARL F. GREAT PLAINS IN TRANSITION U OF OKLA 1955 BIP 1970. IF NO LOCS, PLS TRY BIB.

Requests need to be verified in so far as it is possible before message is sent, and when verified, indication of source should be mentioned in the message, using abbreviations as listed in this manual (see  $p\ 36$ ).

The notation to send to BIB indicates that a judgement has been made about the importance price, availability, and suitability to local collections of this book. (s = Eibliographical Center for Research, p. 18, and Model Code section V= 7, P= 8).

Commission staff will attempt to verify in other than BIP if not located in Nebraska and it is necessary to send to BIB. The reason for this is that BIB is dealing with library main entries also and BIP makes its own determination of entry, not necessarily that which a cataloger would establish. CBI and Library of Congress catalogs do establish main entries.

3 SUBJ: SCALE MODEL FOR CONESTOGA WAGON. PATRON WANTS TO MAKE A MODEL FOR A CUB SCOUT PROJECT. NEEDS JUVENILE MATERIAL.

(See section under Verification Tools, p. 17). Information given here tells the Commission the reading level and how the information will be used. Commission assumes that the regional and local libraries have already searched for specific titles to supply or request. This is especially important in order not to overlook books already at the local level which did not get located in the library's card catalog under subject. For instance, Childrens', Junior High School and Senior High School level catalogs of the Standard Catalog series and lists of books in Encyclopelias after specific articles and in the Bibliography volumes will many times alert the local librarian to materials locally owned which have been overlooked. Also, of course, the fewer subject requests that the Commission must search, the faster the entire service to all the libraries of Nebraska. Request titles found in subject lists if at all possible.

## XEROX REQUESTS:

- 4 AMERICAN HERITAGE, AUG. '70 PP 39-43. CASE OF THE DISAPPEARING COOK. RG SUBJ: SOPER, GEORGE ALBERT. NOT ON MICROFILM LIST.
- 5 POPULAR SCIENCE, SEPT. '70 PP 78-79. HOW SNOWMOBILES HAVE CHANGED! RG. SHALL WE TRY SCOTTSBLUFF OR OMAHA?

Setting these off from the rest of the requests indicates immediately that they are not to be searched in the Commission Catalog which lists only books. Indication is given that the requesting library has checked the Omaha and Scottsbluff microfilm holdings list and did not find American Heritage listed for this date. (See Commission answers, p. 29). #5 should be obtained from nearer library.



6 RE: 1-20- #3 SCHNEIDER, NORMAN HYPMOTISM & YOU EXPOSITION 1962 BIP '-0 TRY BIB.

This is regional library's return information for a previously not-verified recommendated in Nebraska. They are using the Commission creeted entry this time because the Commission had been able to verify. Figural library has decided upon the necessity of sending to BIB.

Authors I name should be given, including middle name, if known, particularly a searching must be done in some kind of union catalog where there can be drawers of "Smith, P." There will be fewer "Smith, Peter"'s at least, I fewer still "Smith, Peter Harrison"'s.

FOLLOWING FOR YZ COUNTY LIBRARY, D-VILLE

- 7 SANDOZ, CHRISTMAS OF THE PHONOGRAPH RECORDS U OF NEBR PRESS 1966 CBI JAN 1967. OUR COPY OUT. WE NEED IMMEDIATELY.
- 8 SUBJ: FOR RICAL MATERIAL ON BOWIE KNIFE FOR JR. HIGH. WE FIND NOTHING IN READE ADVISOR AND SGBIP.

There is sally a lot of information being given to the Commission in this transmission. It is all very helpful. Regarding number 7, requests are attended to in order of receipt at the Commission. However, a cry of immediate need or rush and some explanation occassionally will occur and attention is given as quickly as possible. Implication of this for all the other libraries in the state wall be obvious and restraint will need to be exercised.

FOLLOWING FOR ABC PUBLIC LIBRARY, ABC

9 CARTER, MEL PARENTS, WHAT'S YOUR PROBLEM TYNDALE N.D. BIP '70

The fact that "ND" is given tells us that the date was not just inadvertantly left of and we won't have to go back to BIP to check if the request has to go to the Nebraska Union Catalog. As the request stands here we will search the Commission catalog. If not found there, we'll double check to see that the item is correctly spelled, if not, try to find it under corrected spelling in Tommission catalog. Because the Union Catalog is divided at various (an hanging) parts of the alphabet and dates we'll try to verify in some tool which will give a date. Otherwise, it might have to be run through many alphabets for a Nebraska Union Catalog search. This request would not be sent to ETB, but will be returned to the requesting library for that determination.

10 EPSTEIN, SAM & BERYL HURRICANE GUEST (GR 2-5) RANDOM 1964 BIP '70. IF THIS IS OUT, PLS SUBST JUV MATERIAL ON HURRICANES.

BIP does give grade level and we're happy to get that information. The Commission has children's books to lend but children's titles are not submitted to the Neb Union Catalog. There are exceptions when the level gets up about 6th grade of cause these books are placed in Young Adult or Adult collections sometimes and of them receive the cards and thus, locations for them.



The information about permission to substitute is well given here. Be precise enough that we know what you would like substituted. "Pls Subs" after the titles <u>Hurricane Guest</u>, or <u>Plane and Spherical Trigonometry</u> is not definitive enough if Commission staff does not know whether the subject or just a work of fiction for grade 2-5 reading level is wanted, or if the Commission has only a spherical trigonometry book on hand. As stated here, subject wanted must be specified.

11 STUART, JESSE THREAD THAT RUNS SO TRUE SCRIBNER 1949, REV ED STAND CAT. CAN USE ANY EDITION.

The information about "any edition" is useful because the Commission should be trying to supply the exact books which you specify.

12 INTERIOR DEPARTMENT. FEDERAL WATER OUALITY ADMINISTRATION. "PRACTICAL GUIDE TO WATER QUALITY STUDIES OF STREAMS" U.S. GOV DOC 1969 VER IN MONTHLY CAT AUG. '70 P 47. DEPOSIT ITEM SUP DOCS NUMBER: I 67.8 ST8.

See section under Federal Documents, p. 23

NEBRASKA.COMMISSION ON LAW ENFORCEMENT AND CRIMINAL JUSTICE. ARNOT, MARIE. FOR BETTER OR WORSE? NEBRASK'S MISDEAMEANANT CORRECTIONAL SYSTEM.1970. SUBJECT-LOCAL JAILS. PATRON READ ABOUT IT IN LINCOLN Star, June 3, 1971, p.3.

See section under State Documents, p. 23.

14 SUBJ: BIOGRAPHICAL MATERIAL ON: LUCAS SCHWARZKOPF - 19TH CENT. GERMAN PAINTER. ASSUMED DECEASED. PATRON BELIEVES THIS IS CORRECT SPELLING AND SAW PAINTING OF HIS IN FINE ART MUSEUM, BOSTON.

This information may be extremely valuable in locating this biographical information. It has been given according to the librarian's knowledge of the general arrangement of biographical reference tools; living or dead, occupation, regionality, country, etc.

15 SUBJ: ROCK GARDENS. ADULT PATRON WISHES INFO FOR HOME USE. WE SENT: Foster, H. LINCOLN ROCK GARDENING HM 1968. PATRON WANTS 2 MORE REFERENCES.

Excellent amount of information. The commission will be certain not to duplicate what they have sent. The approximate amount of desired materials is meaningful and the practical use to which the information will be put determines what kinds of books will be sent. However, if the regional library or originating library had consulted the analytics in the Public Library Catalog or some other subject approach, the materials might have been found to be closer to home than Lincoln.

The only additional annotation to this particular message might be that it could have been sent to the Commission in a couple of separate messages. We try to get answers out just as quickly as possible and will many times return a reply with "working on" so that we don't hold up easily solved items for something that requires subject search or re-verification. If the more complex items on this list came separately we would enswer the easier message totally and right away and not run the risk of forgetting to go back and answer some part of a delayed item. This of course, is up to the regional library.



### SAMPLE NPLC ANSWER TO REGIONAL LIBRARY

X REGIONAL LIBRARY

NEBR PLC 3-3-71

RE: 3-2-71

- 1 AT OC, PERT, HC, LW, WAYT, AND O
- 2-3 SENDING
- 4 INDICATED AT 10 LIBS ON THE PRINTED WORD PERIODICAL LIST. PLS BORROW DIRECTLY.
- 5 PLS TRY SCOTTSBLUFF
- 6 SENDING TO BIB
- TO XYZ COUNTY LIBRARY, D-VILLE
- 7 SENDING
- 8 SENDING 2 BOOKS
- TO ABC PUBLIC LIBRARY, ABC
- 9 SENDING
- 10 SUBS 2 BKS ON HURRICANES
- 11 SENDING
- 12 AT U
- 13 SENDING FOR 2 WEEKS FROM COLL. OF NEBRASKA STATE (LAW) LIBRARY
- 14 WORKING ON
- 15 WORKING ON



# LIST OF LIBRARIES INCLUDED IN NEBRASKA UNION CATALOG

NbLincoln
NbB Beatrice Public Library Beatrice
NbChTChadron State CollegeChadron
NbCrDCrete
NbFb Fairbury Public Library Fairbury
NbFcFalls City Public LibraryFalls City
NbFrFremont Public LibraryFremont
NbFrM Midland College Fremont
NbGGrand Island Public LibraryGrand Island
NbH Hastings Public Library Hastings
NbHC Hastings College Hastings
NbHiLincoln
NbKTKearney State CollegeKearney
Nbl Lincoln City Library Lincoln
Nb-LCNebraska Public Library CommissionLincoln
NbLULincoln
NbLWLincoln
NbNc Nebraska City Public Library Nebraska City
NbNf
NbNp
NbOOmaha Public LibraryOmaha
NbOCOmaha
NbOLA*Joslyn MemorialOmaha
NbOMUniversity of Nebraska at OmahaOmaha
NbPerTPeru State CollegePeru
NbSScottsbluff Public LibraryScottsbluff
NbSHS Scottsbluff
NbULincoln
NbU-MOmaha
NbWayT Wayne State College Wayne

<sup>\*</sup> for consultation only, does not circulate materials.



### INTERLIBRARY LOANS

#### Clearing

Interlibrary loan requests will have to be cleared through the Nebraska Public Library Commission, where locations have been checked in the Nebraska Union Catalog or the Bibliographical Center for Research in Denver. Therefore, in requesting a book on interlibrary loan from another library, the message should indicate that this was "verified by NPLC", just as it is indicated when mailing the official ALA Interlibrary Loan Forms.

### Requesting

The following libraries require only the same format for requesting their materials that is used when communicating with the Commission:

Beatrice Public Library
Chadron State College Library
Columbus Public Library
Fairbury Public Library
Grand Island Public Library
Hastings Public Library
Holdrege Public Library
Kearney Public Library

McCook Public Library North Platte Public Library Norfolk Public Library Omaha Public Library Scottsbluff Public Library Sidney Public Library University of Nebraska-Omaha Valentine Public Library

(Note: even though some of these libraries will not be cited through the Nebraska Union Catalog, you may at times need to request a periodical copy from the "Printed Word" Periodical Holdings List.)

The following Nebraska Union Catalog libraries require the ALA Interlibrary Loan format for TWX when requesting their materials. That format is repeated on the next page:

Lincoln Public Library
Love Library, University of Nebraska-Lincoln (also accepts mailed ALA Forms)
University of Nebraska, College of Medicine Library, Omaha
(Regional Medical Library)

The following libraries may have their materials requested in ALA Format by TWX to the library indicated here. (They also accept mailed Interlibrary Loan Forms.):

Doane College Library......through Lincoln Public Library TWX Union College Library.....through Lincoln Public Library TWX Nebraska Wesleyan University Library...through Lincoln Public Library TWX



ALA TWX FORMAT (From Sarah Thompson's "Interlibrary Loan Procedure Manual")

#### PERIODICAL ARTICLE request by teletype:

X REGIONAL LIBRARY (full address and zip code are extremely important)

ILLRQ 1 2/MARCH/71

INTERLIBRARY LOAN X REGIONAL LIBRARY X, NEBRASKA 68000

FOR: ABC LIBRARY

JOURNAL OF INTER-AMERICAN STUDIES V. 1 1962 ALBA, SAUL: LATIN AMERICA: THE MIDDLE CLASS REVOLUTION:

PROSPECTS FOR CHANGE PP 66-77

VER: NEBR UNION CAT & PAIS 1963, P 333

AUTHORIZED: B. JONES

REMARKS: PLS XEROX

END ILLRQ 1 X REGIONAL LIBRARY END SK (OR MORE)

#### BOOK request by teletype:

X REGIONAL LIBRARY (full address and zip code are extremely important)

ILLRQ 1 2/MARCH/71

INTERLIBRARY LOAN X REGIONAL LIBRARY X, NEBRASKA 68000

FOR: MRS. JOHN SMITH, PATRON

BORING, EDWIN G.

HISTORY OF EXPERIMENTAL PSYCHOLOGY. APPLETON-CENTURY-CROTS, 2ND ED, 1950

VER: NEBR UNION CAT AUTHORIZED: B. JONES

REMARKS: MAY WE PLEASE BORROW

PLS NOTIFY IF YOU CAN OR CANNOT SUPPLY

END ILLRQ 1 X REGIONAL LIBRARY END SK (OR MORE)



INTERLIBRARY LOAN REQUEST According to the A.L.A. Interlibrary Loan Code SENT BY: Library rate Charges S Insured for S Date sent Due	RESTRICTIONS: For use in library only Copying not permitted	NOT SENT BECAUSE: In use Non circulating Not owned	Estimated Cost of: Microfilm  Hard copy  BCRROWING LIBRARY RECORD:	Date returned  By Library rate Postage enclosed \$ Insured for \$	RENEWALS: (Request and report on sheet C) Renewed to (or period of renewal)
no die of request:  → Call-No Interlibrary Loan Department Beatrice Free Diblic Library Beatrice, Nebresky 68310	For use of Patron Author (or periodical title, vol. and year)  Pope, Alexander	Title (with cuthor & pages for 1  The Po  by Ado	lossi  Venided in (or source of reference)  Nebraska Union Catalog through NPLC  Lending If non-circulating, please supply Microfilm Hard copy if cost does not exceed \$	Interlibrary Loan Department Fairbury Public Library Fairbury, Nebraska 68352	Note: The receiving library AUTHORIZED BY: Mrs. Mary Beckwith (FULL NAME) THE
	K NATIONAL CASH K	Send sheets Send sheets A, B and C to lending library; and enclose shacing		Fill in per- linent items under REPORTS; refurn sleeds 8 and C to borrowing ilbrary	Form rev. 1-68



When several requests are included in a single message transmission, each and every separate request must bear its own lending library code, date, identification number AND FULL NAME AND ADDRESS OF BORROWING LIBRARY, since each transaction may be cut apart from the others and handled and shipped separately. After each individual request, type the word "more" and space up 3 lines.

The following libraries may have their materials requested in NPLC format by TWX to the library indicated here. (They also accept mailed Interlibrary Loan forms.)

Falls City Public Library......through Beatrice Public Library TWX
Hastings College Library.....through Hastings Public Library TWX
Hiram Scott College Library.....through Scottsbluff Public Library TWX
Kearney State College Library.....through Beatrice Public Library TWX
Nebraska City Public Library.....through Beatrice Public Library TWX
Nebraska Western College Library.....through Scottsbluff Public Library TWX
Peru State College Library.....through Beatrice Public Library TWX
Platte Valley Bible College Library...through Scottsbluff Public Library TWX

The following libraries require the ALA Interlibrary Loan form by mail: (for sample, see next page)

Creighton University Library Fremont Public Library Midland College Library Wayne State College Library

#### Mailing

A return mailing lable should be included in each shipment of interlibrary loans in order to assure accuracy of return of the materials.

Libraries will find it advantageous in terms of speed and not prohibitively expensive to send photocopies of periodical articles by First Class Mail Lenever possible.

Postage, insurance and photocopying costs should not be refunded to the lending library unless otherwise specified.

Do return these costs to: (complete list as you encounter exceptions)

Love Library, University of Nebraska-Lincoln

We are hoping that (re. Model Code, Section VI./2/) in the interests of efficiency, lending libraries will absorb nominal costs for these, but you will want to check on the individual situation as it develops.

#### Renewing

Renewals usually are not possible on interlibrary loans. If ever you must refer to a book already borrowed however, include the call number and due date of that transaction.

NPLC does not renew its four-week loan.

#### Reporting

All requests should be answered in some manner within 24 hours. The lending library should reply either that the book is going out at once, or if it cannot be sent, the reason for not sending should be indicated.



(Please note: the University of Nebraska at Lincoln, Love Library, has as its policy that they "do not make it a practice of confirming that a request is being sent unless the requesting library has made a special point of asking.")

The reply "not available" is inadequate. Reports should specify why the article is not being loaned.

The item which is the subject of the report message need not be referred to by its full description. It will suffice to refer to the item by the date of the previous message and the specific number on that request.

If a new and popular item is requested, the report should specify how long the waiting lists are. Note should also be taken of the underlined statement on page . The regional libraries do attempt to help small local participating libraries whenever po-sible, but local libraries should be prepared to wait for these materials or attempt to supply them from their collections.

#### Returning

Interlibrary loans are a privilege not a right extended by the lending library to the library which is borrowing items for its patron. It is only the most elementary courtesy to return materials to the lending institution on time and in the same condition that they were loaned.

There follows a sample form which the borrowing library may find helpful in controlling the circulation of interlibrary loan materials.

This is only a sample. It could be in the form of a 3x5 card in order to be filed in the circulation drawer of the borrowing library. A good idea is to file separately those items being circulated which have been borrowed from other libraries and to file them by the date which they must be mailed back (or a couple days ahead of time) to the lending library. (Other samples which have worked at various libraries appear in Appendix III, page 49.)

]	INTERLIBRARY LOAN
Author	
Title	
Pub.	Date
Patron	Phone
Not want	ed after
Se	nt to Union Catalog
Library	D
	Received Postage Due
	Loaned
ഉറ	Due HereReturned
39	



## Verifying

Please refer to the major section in this manual which deals with verification. making interlibrary loan requests, please include exact verification source just as you would when sending to the Commission or when using the ALA ILL format.

#### "Not Wanted After"

Be absolutely certain to indicate the latest possible date that the material can be used whenever you request materials from anyone.

#### Substitution

Be sure to indicate whether a substitute would be acceptable, otherwise the exact book, copyright date and edition should be supplied.

#### ABBREVIATIONS

It has been found that extensive and elaborate coding schemes are cumbersome, difficult to use, and subject to misinterpretation and error. The advantages of plaintest usage are obvious, and with the present rate structures there are no appreciable cost reductions to be realized through the use of coded messages. However, there are several common abbreviations used in general teletypewriter communications, which we have listed below. These are not all Standard International Telecommunications abbreviations. Their occasional use may be convenient, and there should be no conflicts with formats or bibliographic practice.

## Do not use abbreviations for requested titles and authors.

## COMMON ABBREVIATIONS FOR TWX COMMUNICATIONS

including

ACCEPTABLE ABBREVIATIONS FOR USE IN VERIFICATION OF INTERLIBRARY LOAN REQUESTS

ABD DO
ABR RGAbridged Readers Guide
ACKAcknowledge
ANSAnswer
ASAPAs Soon As Possible
ATTN
ATTNAttention
B BKS CH (year)Best Books For Children
BI (vol)Biography Index
BIB Bibliographic Center for Research, Denver
BIP (year) Books in Print
DV DEV DIC ( )
BK REV DIG (year)Book Review Digest
BKLST (date)Booklist
BPR (year)Book Publishing Record
BYBusy
CA (vol)Contemporary Authors
CBI (years)
CH CAT
CLDCalled
CLGCalling
DABBictionary of American Biography
DNB Dictionary of National Biography
EGLI (year)Essay and General Literature Index
FIC CATFiction Catalog
POPTH To the state of the state
FORTH Forthcoming Books and New Books In Print
GAGo Ahead
GAPGo Ahead Please
GI (edition)Granger Index



```
ILLRQ #..... Interlibrary Loan Request Number
INFO.....Information
LCC.....Library of Congress Catalog
LJ (date).....Library Journal
LOCS.....Locations
MAT.....Material
MIN.....Wait One Minute
MSG.....Message
MO CAT (date, page
 of cat.; complete
 entry for item)......Monthly Catalog of U.S. Government Publication
NAV......Not Able to Verify
NLA.....Nebraska Library Association
NUC......National Union Catalog
OK.....All Right, Yes
OX-.....Any Oxford Companion
PI (year)......Play Index
PL CAT ..... Public Library Catalog
PLS.....Please
PTLA (year)......Publishers Trade List Annual
PW (date, page)......Publishers Weekly
R......Are
RA......Readers Advisor
RE......In Reference To
RG..... Peaders Guide to Periodical Literature
RES......Reserve
RU.....Are You
SSI.....Short Story Index
STAND CAT.....Standard Catalog
SGBIP (year).....Subject Guide to Books In Print
SUBJ.....Subject
TNX.....Thanks
TWX.....Teletypewriter Exchange System
U.....You
UC......Union Catalog (Nebraska)
UR.....Your
VER......Verify or Verified
VOL.....Volume
WW (year).....Who's Who
WW IN AM (year)......Who's Who In America
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Additional sources and abbreviations used by local library:

You are further directed to the <u>Bowker Annual</u> for 1969, pages 270-76, for "Book Trade and Library Acronyms and <u>Initialisms</u>", and to the <u>ALA Code</u> which further provides abbreviations used in citing verifications and <u>locations</u>. Abbreviations for the publishers cited in requests may be those used by BIP.



Taken from "THE MODEL CODE", adopted by the ALA, Reference Services Division, Interlibrary Loan Committee, revised January 28, 1969, and adapted by an ad hoc committee of the Nebraska Library Association to be presented to the membership of the Nebraska Library Association for their consideration at the 1971 Fall NLA State Meeting with a recommendation that it pass.

This code is a voluntary agreement adopted by the Nebraska Library Association on \_\_\_\_\_\_\_, to govern interlibrary lending among libraries in the State of Nebraska. Although correlated with the ALA National Interlibrary Loan Code, 1968 (adopted by the Reference Service Division, acting for the American Library Association on June 27, 1968) this local code is intended to promote a more liberalized interlibrary loan policy among the libraries adopting it. It is based on the premise that lending among libraries for the use of an individual in the State of Nebraska, is in the public interest and should be encouraged. However, liberal interlibrary lending should be no substitute for the development of adequate collections based on the needs of the service areas represented, in libraries and library systems.

#### I. DEFINITION

1. Interlibrary loans are transactions in which library materials are made available by one library to another; for the purposes of this code they also include the provision of copies as substitutes for loans of the original materials.

#### II. PURPOSE

1. Since it is increasingly evident that it is impossible for any one library to be self-sufficient, and in the belief that the furtherance of knowledge is in the general interest, interlibrary borrowing and lending is regarded by the libraries subscribing to this agreement as essential to library service.

#### III. RESPONSIBILITY OF LENDING LIBRARIES

- 1. Lending libraries will practice as liberal and unrestrictive a policy as is possible in interlibrary loans, with due consideration to the interests of their primary clientele.
- 2. Lending libraries have the responsibility of informing borrowing libraries of any failure to observe the provisions of this code, and if necessary may invoke the provisions stated in Sec. XII of this code.

#### IV. RESPONSIBILITY OF BORROWING LIBRARIES

- 1. It is recomized that interlibrary lending does not relieve any library conhe responsibility of developing its own collection. Each library will provide the resources to meet the ordinary study, educational, instructional, informational, and research needs of its users. Requests to borrow from other libraries will be limited to those items which the library might not be expected to own. No library should depend upon another to supply the normal needs of its clientele except under special agreement for such service.
- 2. Borrowing libraries will make every effort to exhaust their own resources before resorting to interlibrary loans.
- Borrowing libraries will screen carefully all applications for loans, rejecting those which do not conform to this code. (See also Art. VII, Conditions of Loans; Art. IX, Form of Request.)



#### V. SCOPE

- 1. Any type of library mater, the led for the surposes of study, instruction, information, the earth, or personal enjoyment, may be requested on loan or in photocopy from another library. The lending library has the privilege of deciding in each case whether a particular item should or should not be provided, and whether the original or a copy should be sent. These decisions may be determined by the nature of the material or its physical condition, the degree of active demand for the material requested or any other reasons deemed valid by the lending library.
- 2. Under the terms of this agreement it is permissable to request on interlibrary loan:
  - Materials collected in specialized subject fields and in special nonrestricted collections;
  - b. Materials collected under special acquisition agreements;
  - c. Materials bought under special grant or other programs intended to promote economical use of the total resources of the area;
  - Reference materials whenever lending might not hinder the service of the lending library.
- Under the terms of this agreement, borrowing libraries will not ordinarily request:
  - a. Books in current and/or recurring demand;
  - b. Bulky or fragile materials;
  - c. Rare materials;
  - d. A large number of titles for one person at any one time;
  - Duplicates of titles already owned;
  - f. Materials which can be copied cheaply;
  - g. Materials in quanity.

#### VI. EXPENSES

- The borrowing library should be prepared to assume any costs charged by the lending library as agreed upon in this code. If the charges are more than nominal, and not authorized beforehand by the borrowing library, the lending library will inform the requesting library and obtain authorization to proceed with the transaction. Borrowing libraries should attempt to anticipate charges and authorize them on the initial request.
- 2. In the interests of efficiency lending libraries are urged to absorb nominal costs for:
  - a. Postage;
  - b. Photocorying;
  - Insurance.
- 3. Libraries may make special contractual or other arrangements including financial reimbursement or other adjustments, in recognition of costs incurred by libraries whose resources are used extensively under this agreement.



## VII. CONDITIONS OF LOANS

The borrowing library will honor any limitations on use imposed by the lending library.

2. Unless specifically forbidden by the lending library, it is assumed that copying is permitted, provided that it is in accordance with copyright law and ALA policy and further, provided no damage to the original volume will result.

3. The borrowing library is responsible for returning loans promptly and in good condition.

4. The safety of borrowed materials is the responsibility of the borrowing library. The borrowing library will meet all costs of repair or replacement in accordance with the preferences of the lending library.

## VIII. PLACEMENT OF REQUESTS

- 1. Special arrangements for lending of materials by designated resource libraries may be made within the context of this agreement. Requests should be routed through such established channels as may be agreed upon by libraries participating in a local, state, or regional plan for library service.
- 2. Every effort will be made to locate materials through available local, state, and regional union catalogs, book catalogs, and union lists.
- 3. Requests may be made by mail, or transmitted by special or regularly scheduled messenger service, using the standard ALA form or the ALA photoduplication form (or a mutually acceptable form) or by teletype, using a format based on the standard form. When mutually agreeable, telephone requests are acceptable and shall be confirmed by the mailing of the standard form unless the leading library waives this record.
- 4. No library will lend directly to an individual on an interlibrary loan basis, except by mutual agreement between the borrowing and the lending libraries.

#### IX. FORM OF REQUEST

- 1. Materials requested must be described as completely and accurately as possible following accepted bibliographic practice.
- 2. All items requested shall be verified in standard bibliographic tools and sources of verification cited as completely as possible. When the item requested cannot be verified, the statement "cannot verify" shall be indicated, and complete information as to source of reference and search tools consulted shall be furnished.
- 3. If verification is disregarded, or the bibliographic data is incorrect, and unless special agreement otherwise provides, the lending library may return the request unfilled without special effort to identify the reference.
- 4. All requests and shipments shall be conspicuously labeled "Inter-library Loan".



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#### X. DURATION OF LOAN

- 1. Unless otherwise specified by the lending library, the duration of the loan shall be calculated as the time the item is to be in the borrowing library, disregarding the time spent in transit. The period of loan shall be that ordinarily extended by the lending library.
- 2. Renewal requests shall be kept to a minimum. The renewal request shall be sent in time to reach the lending library before the due date. The lending library should respond to renewal requests promptly; if it does not, it will be assumed that renewal for the same period as the original loan is granted.

3. The borrowing library is responsible for returning interlibrary loans promptly and in good condition.

4. Material on loan is subject to recall at any time and the borrowing library shall comply promptly.

## XI. NOTIFICATION AND ACKNOWLEDGEMENT

- 1. The lending library shall notify the borrowing library promptly whether or not the material is being sent; if the material cannot be supplied, the lending library shall state the reason.
- 2. Except in the case of very valuable shipments, no acknowledgement of receipt is necessary. If there is undue delay in receipt of shipments, the borrowing library shall notify the lending library so that a search may be initiated.

## XIII. VIOLATION OF THE CODE.

 Continued disregard of the provisions of this code shall be sufficient reason for suspension of borrowing privileges.



# (For Biomedical Requests)

Form when material is to be sent directly to requester (Journal Request):

- 1. NBU-M OMAHA
- 2. LINCOLN PL REFERRAL #11 MAY 11, 1971
- 3. JOHN M. SMITH, MD.
  COUNTY GENERAL HOSPITAL
  111 NORTH ELM STREET
  BLANK, NEBRASKA 68709
- 4. PHYSICIAN
- 5. NEW ZEALAND MEDICAL JOURNAL
- 6. VOL. 59 DEC., 1970
- 7. LILEY, A.W.: TECHNIQUES AND COMPLICATIONS OF AMINOCENTESIS. PP. 581-586
- 8. VER: CIM (AUTHOR) 1961 PP. A-844
- 9. AUTHR:
- 10. END LINCOLN PL REFERRAL #11
- 11. LINCOLN PL
- 12. END@@@@@

#### Explanation of Lines:

- 1. Call of library you wish to fill request.
- 2. Numbering system of library (optional) and date (required).
- 3. Name and adress of requester.
- 4. Category of requester: physician, vet., nurse, student, etc.
- 5. Title of journal.
- 6. Volume and date of journal.
- 7. Author and title of article.
- 8. <u>Verification</u>: Where did he see this cited?
- 9. Authorization of request if necessary (not required).
- 10. Signifying end of request.
- 11. Call of library submitting the request.
- 12. Signifying end of TWX transmission. Use this only after last request. Between requests use MORE then 5-7 lines spacing between requests. Use END@@@@@ only after last request.
- 13. Any REMARKS: should be added after AUTHR:.

Use this form when material is to be sent directly to requester (book request):

- 1. NBU-M OMAHA
- LINCOLN PL REFERRAL #11 MAY 3, 1971
- JOHN M. SMITH, M.D. COUNTY GENERAL HOSPITAL 111 NORTH ELM STREET BLANK, NEBRASKA 68791
- 4, PHYSICIAN
- DALBIEZ, ROLAND
- PSYCHOANALYTIC METHOD AND THE DOCTRINE OF FREUD
- GREEN & CO.: LONDON: 1941: 4TH ED.
- 8. VER: LC V.36 PP. 175
- AUTHR:
- 10. END LINCOLN PL REFERRAL #11
- 11. LINCOLN PL
- 12. END@@@@@

## Explanation of lines:

- 1. Call of library you wish to fill request.
- 2. Numbering system of library (optional) and date (required).
- 3. Name and address of requester.
- 4. Category of requester: physician, vet., nurse, student, etc.
- Author of book.
- Title of book. 6.
- 7. Publisher, place, year and edition.
- Verification: Where did he see this cited?
- Authorization of request if necessary (not required). 9.
- 10. Signifying end of request.
- Call of library submitting the request. 11.
- Signifying end of TWX transmission. Use this only after last request. Between requests use MORE then 5-7 lines spacing between requests. Use END@@@@@ only after last request.
- 13. Any REMARKS: should be added after AUTHR:.

For material which you want sent to the library so the patron can pick it up there, and not sent directly to the requester, use the same form as for referrals (those sent directly to requester with the following changes):

- 1. Same.
- 2. Same.
- 3. ADDRESS OF LIBRARY GOES HERE.
- NAME AND CATEGORY OF REQUESTER!! THIS IS IMPORTANT. (Doctor, Nurse, Student, Housewife, etc.)
- 5. Same.
- 6.-13. Same.



# (Library $\frac{\text{APPENDIX II}}{\text{Index to the Networks}}$

(Latitudy Index to the Networks)		
	CALLS	NETWORK
Adams Public Library, Adams 68301. Alder Public Library, Ainsworth 69210. Albion Public Library, Albion 68620. Alexandria Public Library, Alexandria 68303. Springbank Township Library, Allen 68710. Alliance Public Library, Alliance 69301. Alma Public Library, Alma 68920. Anselmo Public Library, Anselmo 68813. Ansley Township Library, Ansley 68814. Arapahoe Public Library, Arapahoe 68922. Arcadia Township Library, Arcadia 68815. Arlington Public Library, Arlington 68002. E.S. & S.A. Finch Memorial Library, Arnold 69120. Arthur County Library, Arthur 69121. Ashland Public Library, Ashalnd 68003. Atkinson Township Library, Atkinson 68713. Auburn Public Library, Auburn 68305. Aurora Public Library, Aurora 68818. Mirage Township Library, Axtell 68924.	.Beatrice .Valentine .Columbus .Fairbury .Norfolk .Scottsbluff .Holdrege .Valentine .Valentine .Valentine .Valentine .Valentine .Omaha .Valentine .Omaha .Valentine .Domaha .Valentine .Domaha .Valentine .Domaha .Valentine	Southeastern Mari Sandoz Northern Southeastern Northern Panhandle Central Mari Sandoz Mari Sandoz Central Mari Sandoz Metropolitan Mari Sandoz Metropolitan Mari Sandoz Metropolitan Mari Sandoz Southeastern
Mirage Township Library, Axtell 68924	Holdrege	Central
Bartley Community Library, Bartley 69020 Rock County Library, Bassett 68714. Battle Creek Public Library, Battle Creek 68715 Bayard Public Library, Bayard 69334. Beatrice Public Library, Beatrice 68310. Beaver City Public Library, Beaver City 68926 Karlen Memorial Library, Beemer 68716. Bellevue Public Library, Bellevue 68005. Bennington Public Library, Bennington 68007 Berwyn Township Library, Berwyn 68819. Big Springs Public Library, Big Springs 69122. Blair Public Library, Bloomfie 1 68718. Bloomfield Public Library, Bloomington 68929. Blue Hill Public Library, Blue Hill 68930. Bridgeport Public Library, Bridgeport 69336. Broadwater Public Library, Broadwater 69125. Broken Bow Carnegie Library, Brownville 68321. Bruning Public Library, Brownville 68321. Bruning Public Library, Burwell 68823 Davies Memorial Library, Butte 68722.	McCook Valentine Norfolk Scottsbluff (TWX) Holdrege Columbus Omaha Valentine Sidney Omaha Norfolk Holdrege Hastings Scottsbluff Scottsbluff Focttsbluff Valentine Beatrice Fairbury Valentine Malentine	Mari Sandoz Mari Sandoz Northern Panhandle Southeastern Central Northern Metropolitan Mari Sandoz Panhandle Metropolitan Mari Sandoz Panhandle Metropolitan Central Ce
Callaway Public Library, Callaway 68825.  Butler Memorial Library, Cambridge 69022.  Campbell Public Library, Campbell 68932.  Carleton Community Library, Carleton 68326.  Carroll Public Library, Carroll 68723.  Cedar Rapids Public Library, Cedar Rapids 68627.  Hards Memorial Library, Central City 68826.  Chadron Carnegie Library, Chadron 69337.	Valentine M Noldrege Co Noldrege Co Tairbury So Torfolk No	ari Sandoz entral entral outheastern orthern orthern



	CALL	NETWORK
Chappell Memorial Library, Chappell 69129. Chester Public Library, Chester 68327. Clarksville Township Library, Clarks 68628. Clarkson Memorial Library, Clarkson 68629. Clay Center Public Library, Clay Center 68933. Columbus Public Library, Columbus 68601. Comstock Township Library, Comstock 68828. Cook Public Library, Cook 68329. Cozad Public Library, Cozad 69130. Craig Public Library, Craig 68019. Crawford Public Library, Crawford 69339. Creighton Public Library, Creighton 68729. Crete Public Library, Crete 68333. Eastern Township Library, Crofton 68730. Culbertson Public Library, Culbertson 69024. Curtis Public Library, Curtis 69025.	Grand Island Columbus Hastings (TWX) Valentine Beatrice Kearney Columbus Scottsbluff Norfolk Lincoln Norfolk McCook	Southeastern Central Northern Central Northern Mari Sandoz Southeastern Central Northern Panhandle Northern Southeastern Northern Mari Sandoz Mari Sandoz
Dakota City Public Library, Dakota City 68731 Dalton Public Library, Dalton 69131 Davenport Public Library, Davenport 68335 David City Public Library, David City 68632 J.G. Smith Memorial Library, Dawson 68337 Daykin Public Library, Daykin 68338 Decatur Public Library, Decatur 68020 Deshler Public Library, Deshler 68340 DeWitt Public Library, DeWitt 68341 Diller Public Library, Diller 68342 John Rogers Memorial Library, Dodge 68633 Dorchester Community Library, Dorchester 68343	Sioux City, IA Sidney Fairbury Columbus Beatrice Fairbury Columbus Lincoln Fairbury Omaha Lincoln	Northern Panhandle Southeastern Northern Southeastern Northern Southeastern Southeastern Southeastern Southeastern Southeastern Metropolitan Southeastern
Edgar Public Library, Edgar 68935. Elgin Public Library, Elgin 68636. Elkhorn Public Library, Elkhorn 68022. Elm Creek Public Library, Elm Creek 68836. Elmwood Public Library, Elmwood 68349. Elwood Public Library, Elwood 68937. Emerson Public Library, Emerson 68733. Ericson Public Library, Ericson 68637. Eustis Public Library, Eustis 69028. Ewing Township Library, Ewing 68735. Exeter Public Library, Exeter 68351.	Hastings (Norfolk Norfolk Norf	Central Northern Metropolitan Central Coutheastern Central Morthern Mari Sandoz Mari Sandoz Mari Sandoz Mari Sandoz Mari Sandoz Moutheastern
Fairbury Public Library, Fairbury 68352 Fairfield Public Library, Fairfield 68938 Fairmont Public Library, Fairmont 68354 Lydia Brunn Woods Memorial, Falls City 68355 Farnam Public Library, Farnam 69029 Franklin Carnegie Library, Franklin 68939 Keene Memorial Library, Fremont 68025 Gilbert Public Library, Friend 68859 Fullerton Public Library, Fullerton 68638	(TWX) S Hastings C Lincoln S Beatrice S Kearney C Holdrege C Omaha M Lincoln S Columbus N	outheastern entral outheastern outheastern entral entral etropolitan outheastern orthern
Genoa Public Library, Genoa 68640	ColumbusNo ScottsbluffPa	orthern inhandle



CALL NETWORK Gordon Public Library, Gordon 69343.......Valentine.....Mari Sandoz Gothenburg Public Library, Gothenburg 69138...............Kearney........Central Grand Island Public Library, Grand Island 68801.....(TWX)..........Central Hampton Public Library, Hampton 68843......Grand Island....Central Hastings Public Library, Hastings 68901.....(TWX).......Central Cravath Memorial Library, Hay Springs 69347......Valentine.....Mari Sandoz Secrest Public Library, Hebron 68370......Fairbury......Southeastern Hemingford Public Library, Hemingford 69348......Scottsbluff....Panhandle Holdrege Public Library, Holdrege 68949.....(TWX) Homer Public Library, Homer 68030......Sioux C., IA. Northern Bruun Memorial Library, Humboldt 68376......Beatrice.....Southeastern Kearney Public Library, Kearney 68847.....(TWX).......Central Kimball Public Library, Kimball 69145......Panhandle Lewellen Public Library, Lewellen 69147......Sidney......Panhandle Litchfield Township Library, Litchfield 68852......Valentine.....Mari Sandoz Nancy Fawcett Memorial Library, Lodgepole 69149......Sidney......Panhandle Louisville Public Library, Louisville 68037.....Lincoln......Southeastern Loup City Township Library, Loup City 68853......Valentine.....Mari Sandoz Lyman Public Library, Lyman 69352......Scottsbluff....Panhandle McCook Public Library, McCook 69001......(TWX).......Mari Sandoz Madison Public Library, Madison 68748............Norfolk........Northern Sunshine Township Library, Mason City 68855......Valentine......Mari Sandoz Meadow Grove Public Library, Meadow Grove 68752.......Norfolk......Northern Brenizer Public Library, Merna 68856.........................Valentine.......Mari Sandoz Milford Public Library, Milford 68405.....Lincoln......Southeastern Millard Public Library, Millard 68137.................Omaha.........Metropolitan Milligan Public Library, Milligan 68406......Lincoln....Southeastern 



	CALL	NETWORK
Quivey Memorial Library, Mitchell 69357 Monroe Township Library, Monroe 68647 Morrill Public Library, Morrill 69358 Hooker County Library, Mullen 69152	.Columbus	.Northern
Morton James Public Library, Nebraska City 68410. Nehawka Public Library, Nehawka 68413. Neligh Public Library, Neligh 68756. Nelson Public Library, Nelson 68961. Mental Culture Club Library, Nemaha 68414. Newman Grove Public Library, Newman Grove 68758. Niobrara Public Library, Niobrara 68760. Norfolk Public Library, Norfolk 68701. North Bend Public Library, North Bend 68649. North Loup Public Library, North Loup 68859. North Platte Public Library, North Platte 69101	Lincoln Norfolk Hastings Beatrice Norfolk Norfolk (TWX) Omaha	.Southeastern .Northern .Central .Southeastern .Northern .Northern .Northern .Metropolitan Mani Sandoz
Oakdale Public Library, Oakdale 68761. Oakland Public Library, Oakland 68045. Oconto Public Library, Oconto 68860. Goodall City Library, Ogallala 69153. Omaha Public Library, Omaha 68102. Gratton Township Library, O'Neill 68763. Orchard Public Library, Orchard 68764. Ord Township Library, Orc 68862. Cordelia B. Preston Memorial, Orleans 68962. Osceola Public Library, Osceola 68651. Oshkosh Public Library, Oshkosh 69154. Osmond Public Library, Osmond 68765. Overton Community Library, Overton 68863. Oxford Public Library, Oxford 68967.	.Columbus .Valentine .North Platte .(TWX) .Valentine .Norfolk .Valentine .Holdrege .Columbus .Sidney .Norfolk .Kearney	Northern Mari Sandoz Mari Sandoz Metropolitan Mari Sandoz Northern Mari Sandoz Central Northern Panhandle Northern
Palisade Public Library, Palisade 69040 Palmer Public Library, Palmer 69864 Papillion Public Library, Papiliton 68046 Carnegie Public Library, Pawnee City 68420. Paxton Public Library, Paxton 69155 House Memorial Library, Pender 68047. Pierce Public Library, Fierce 68767. Pilger Public Library, Pilger 68768. Plainview Carnegie Library, Plainview 68769. Plattsmouth Public Library, Plattsmouth 68048 Polk Public Library, Polk 68654. Ponca Public Library, Ponca 68770. Potter Public Library, Potter 69156	North Platte Norfolk Norfolk Norfolk Lincoln Columbus Norfolk Sidney	Matropolitan Southeastern Mari Sandoz Northern Northern Northern Southeastern Northern Northern Northern Panhandle
Ralston Public Library, Ralston 68051. Randolph Public Library, Randolph 68771. Ravenna Public Library, Ravenna 68869. Auld Public Library, Red Cloud 68970. Rising City Community Library, Rising City 68658. Rushville Public Library, Rushville 69360. Ruskin Public Library, Ruskin 68974.	Norfolk	Northern Central Central Northern Mari Sandoz

CALL NETWORK St. Edward Public Library, St. Edward 68660................Columbus.......Northern Sargent Township Library, Sargent 68874......Valentine.....Mari Sandoz Seward Public Library, Seward 68434......Lincoln......Southeastern Shickley Public Library, Shickley 68436......Lincoln.....Southeastern Snyder Public Library, Snyder 68664......Omaha......Metropolitan South Sioux City Public Library, South Sioux City 68776....Sioux City, IA. Northern Spalding Public Library, Spalding 68665......Valentine......Mari Sandoz Springfield Public Library, Springfield 68059...........Omaha........Metropolitan Stanton Public Library, Stanton 69779.................Norfolk.......Northern Logan County Library, Stapleton 69163........................Valentine.......Mari Sandoz Stromsburg Public Library, Stromsburg 68666..................Columbus.......Northern Stuart Township Library, Stuart 68780........................Valentine......Mari Sandoz Sutherland Public Library, Sutherland 69165................North Platte....Mari Sandoz Swanton Public Library, Swanton 68445......Lincolr.....Southeastern Syracuse Public Library, Syracuse 68446......Beatrice......Southeastern Table Rock Public Library, Table Rock 68447......Beatrice,.....Southeastern Talmage Public Library, Talmage 68448......Beatrice.....Southeastern Tecumseh City Library, Tecumseh 68450......Beatrice.....Southeastern Tobias Community Library, Tobias 68453.....Lincoln.....Southeastern Ulysses Township Library, Ulysses 68669......Columbus......Northern Valentine Public Library, Valentine 69201......(TWX).........Mari Sandoz Valley Public Library, Valley 68064......Omaha.....Metropolitan Valparaiso Public Library, Valparaiso 68065............Omaha......Metropolitan Verdigre Public Library, Verdigre 68783......Norfolk......Northern Graves Public Library, Wakefield 68784......Norfolk.....Northern Walthill Public Library, Walthill 68067.................Norfolk.......Northern Waterloo Public Library, Waterloo 68069..................Omaha........Metropolitan Wauneta Public Library, Wauneta 69045......McCook......Mari Sandoz Lincoln Township Library, Wausa 68786........................Norfolk.........Northern Wayne Public Library Wayne 68787.......Norfolk......Northern Weeping Water Public Library, Weeping Water 68463.....Lincoln.....Southeastern Western Public Library, Western 68464.....Lincoln.....Southeastern



West Point Public Library, West Point 68788. Columbus Northern
Dvoracek Memorial Library, Wilber 68465. Lincoln Southeastern
Wilcox Township Library, Wilcox 68982. Holdrege Central
Wilsonville Public Library, Wilsonville 69046 Holdrege Central
Winside Public Library, Winside 68790. Norfolk Northern
Wisner Public Library, Wisner 68791. Columbus Northern
Wolbach Public Library, Wolbach 68882. Valentine Mari Sandoz
Maltman Memorial Library, Wood River 68883. Grand Island Central
Wymore Public Library, Wymore 68466. Beatrice Southeastern
York Public Library, York 68467. Lincoln Southeastern
Yutan Public Library, Yutan 68073. Columbus Northern

#### APPENDIX III

INT	ER-LIBRARY LOAN FORM
1.	LIBRARYDATE
2.	AUTHOR
I	TITLE
i .	SUBJECT
5.	TWX REQUEST DATE
6.	LOCATION
	SECOND REQUEST DATE
8.	NOT NEEDED AFTER
9.	STAFF MEMBER INITIAL
10.	MATERIAL DUE DATE
	MATERIAL RETURN DATE

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PUB.	& DATE .
	ING LIBRARY
	DUE
DATE	RET.



Is the AUTHOR km	nown?		
	(Give exact spelling)		
Is the TITLE kno	own? (Give exact order of wording)		
if the above is	not known, WHAT IS THE BOOK BELIEVED TO BE		
Publisher	Date_		
Where did you f	ind the exact spelling or wording (i.e., $\overline{ ext{ve}}$		
If unable to ver	rify, give NAV and where you searched .		
If not immediate	ely available - Do you wish to reserve the Do you wish to substitute	book? her book?	
If SUBJECT mate:	Not wanted after		
II SUBULCI Mate.	Define by time period, count	ry, or narrowes	st topic
	mple"constitution" - of what country? I Does the patron want the full text, summary		
Can the patron	tell : :: What reading level? General Adu	ıltScholar	clyJuvenile_
	How the material is to be used?	Term Paper Speech	Book ReviewOther
If CLASS ASSIGN	MENT, did the student check with the School	Library?	
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	Juv. Teenage Adult Mail		
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<u>IC</u>	ADDRESS PHONE		

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